

Privacy Policy for MP-MILAAP

Introduction

Welcome to MP-MILAAP (<https://mpmilaap.in/>). This privacy policy outlines how we collect, use, and protect your personal information when you use our Learning Management System (LMS). By accessing or using this website, you agree to the terms of this privacy policy.

Information We Collect

We collect various types of information that you provide to us:

1. **Personal Information:** we may collect personal details such as name, email address, phone number, professional details, and other contact information that you voluntarily provide when you register with us as a Community Health Officer (CHO), Instructor, District Consultant or express an interest in obtaining information about us or our products and Services.
2. **Usage Data:** We collect information on how you interact with our LMS, including pages you visited, your geographical Location and the time you spend on the platform.
3. **Technical Data:** We automatically collect certain information when you visit, use, or navigate the Services this includes your IP address, browser type, operating system, and device information.

How We Use Your Information

We use the collected information for the following purposes:

1. **To facilitate account creation:** we may use your information to manage your registration, authenticate your identity, and provide you with access to our courses and training sessions.
2. **Communication:** To send you updates, notifications, and other information related to your courses, training sessions and our other services on your registered email.
3. **Customization:** To tailor your experience on our LMS according to your interactions and preferences, ensuring a more personalized and relevant user experience.
4. **Security:** To keep our platform and services safe and secure, including fraud monitoring and prevention and to protect our users from fraudulent activities and security breaches.
5. **Analytics:** To analyse usage patterns and improve our website's functionality and user experience.

Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following circumstances:

1. **Service Providers:** We may share information with third-party vendors, service providers, contractors or agents, if any (“Third Party”) who assists us in operating our website and provides services on our behalf which requires access to the information for ensuring provision of services, subject to confidentiality agreements.

“We do not provide any guarantees regarding third-party websites, services, or applications. If any third party fails to comply with their confidentiality obligations, we shall not be held liable for any loss or damage incurred by users. In the event of any issues or harm, users are encouraged to contact the respective third party directly, and MP-MILAAP will not be responsible for any resulting losses or damages”.

2. **Legal Compliance/obligations:** Where it is necessary for compliance with our legal obligations, by law enforcement body or in response to valid requests by public authorities, we may disclose your information.
3. **Business Transfers:** In the event of a merger, acquisition, or asset sale, your information may be transferred to the new owner.

Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. While we strive to use standard practice to protect your data, there are inherent limitations in internet-based data transmission and storage that may pose risks.

Your Rights

You have the right to:

1. **Access:** Request access to your personal information.
2. **Correction:** Request correction of any inaccuracies in your personal information.
3. **Deletion:** Request deletion of your personal information, subject to legal and operational considerations.
4. **Objection:** Object to the processing of your personal information in certain circumstances.

To exercise these rights, please contact us using the information provided below.

How Long Do We Keep Your Information?

We will only keep your personal information for as long as it is necessary to provide you with our services and for legitimate and essential business purposes, for our internal

record-keeping or unless a longer retention period is required to comply with any legal obligation or permitted by law.

Changes to This Privacy Policy

We may update this privacy policy from time to time. Any changes will be posted on this page, and we will notify you of significant changes through email or our platform.

Contact Us

If you have any questions or concerns about this privacy policy, please contact us at:

MP-MILAAP

Email: info@mpmilaap.in

Phone: 9575920123

By using our website, you hereby give consent to the collection, use, disclosure and processing of the data provided to us and acknowledge that you have read and understood this privacy policy. Thank you for trusting MP-MILAAP with your training and development needs.